



Our future health built with care

Advancing Strategy Management at CCO

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Presented by CCO
Tia Nitsopoulos, Patty Bauza and Rhea Tubigan

together we will



Ontario
Cancer Care Ontario

Outline

01 Introduction

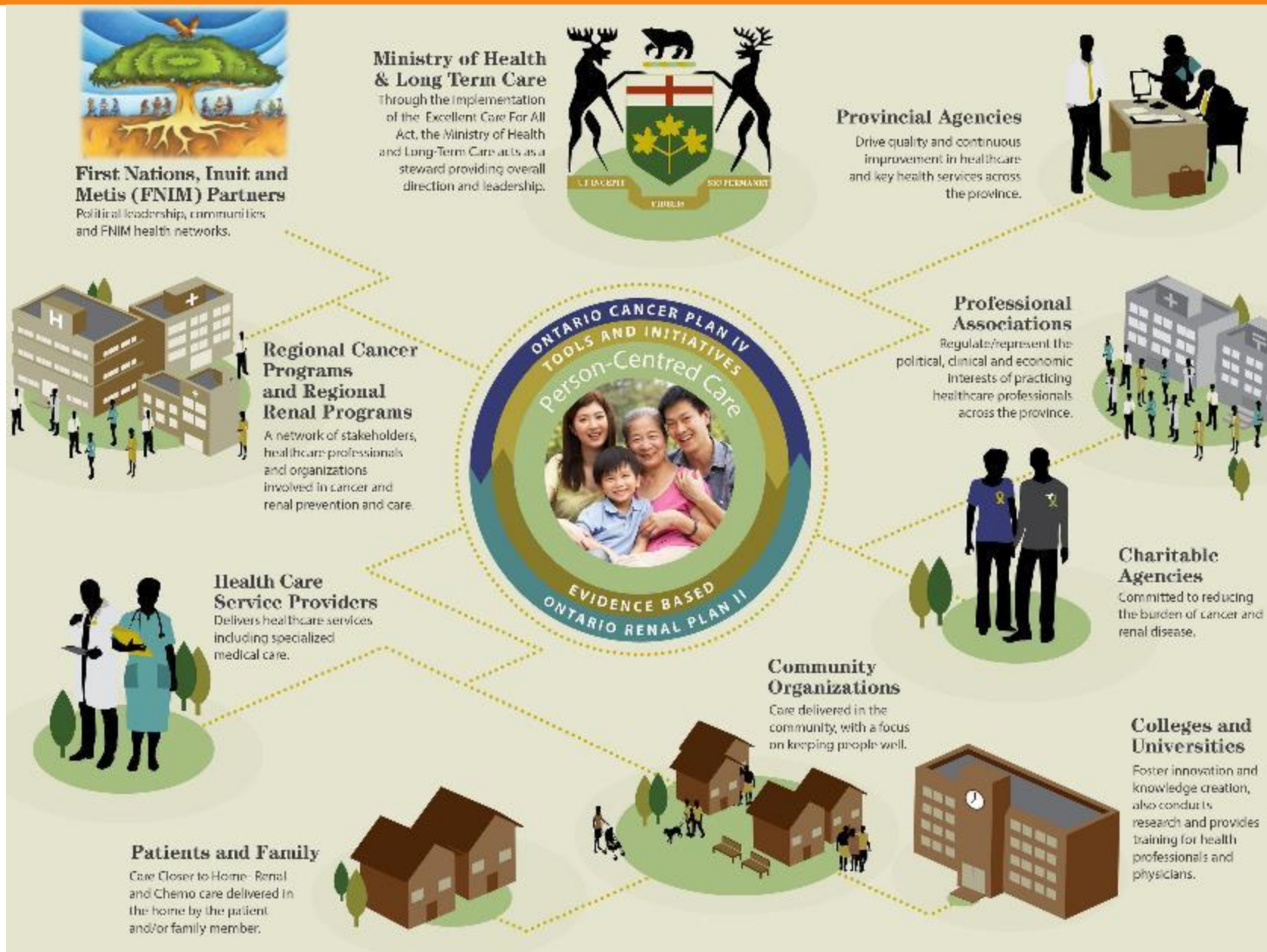
02 CCO's Strategy Journey

- Enhance our strategic capabilities
- Enrich organizational performance
- Strengthen accountability
- Promote organizational alignment

03 Looking Ahead



01 Introduction



Organization Structure



Clinical Portfolios

Prevention
and Cancer
Control

Clinical
Programs
and Quality
Initiatives

Planning and
Regional
Programs

Ontario
Renal
Network

Enterprise Clinical Council

Enterprise Portfolios

People,
Strategy and
Communicati
ons

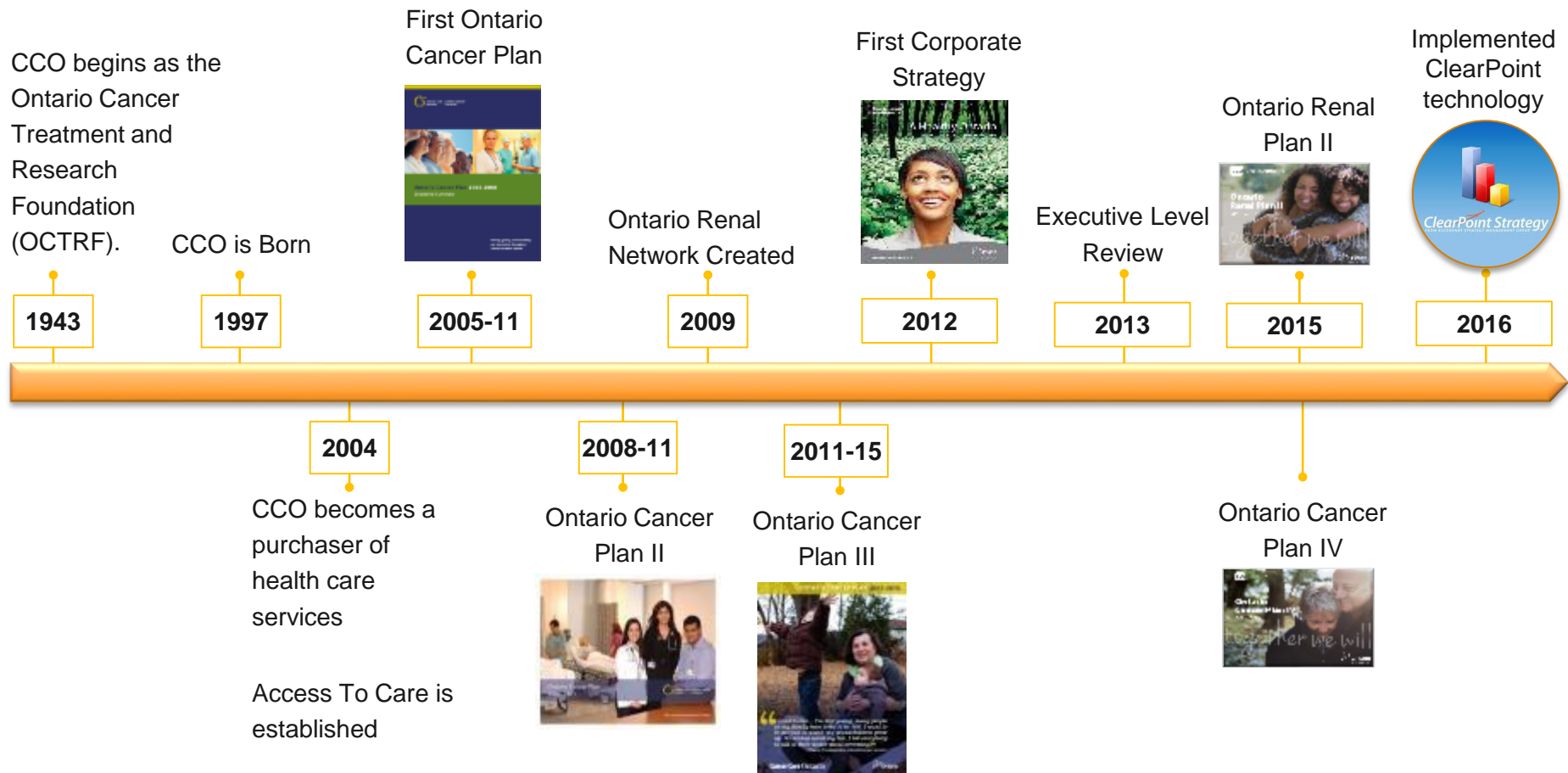
Technology
Services

Analytics and
Informatics

Finance,
Facilities and
Strategic
Sourcing

Enterprise Services Council

The Evolution of CCO





02 CCO's Strategy Journey

We are on a journey

We continue to evolve and mature our approaches and capabilities in strategy management



Priority Areas

1

Enhance our
strategic
capabilities

2

Enrich
organizational
performance

3

Strengthen
accountability

4

Promote
organizational
alignment

1. Enhance our Strategic Capabilities

- Increase focus, capacity and capabilities
- Transform the way we work

Office of Strategy Management



Corporate Strategy



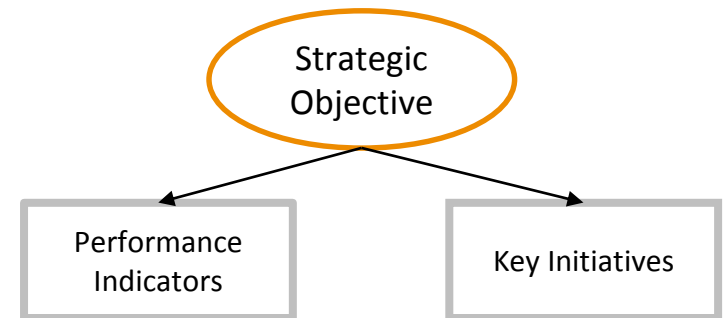
Strategy Map



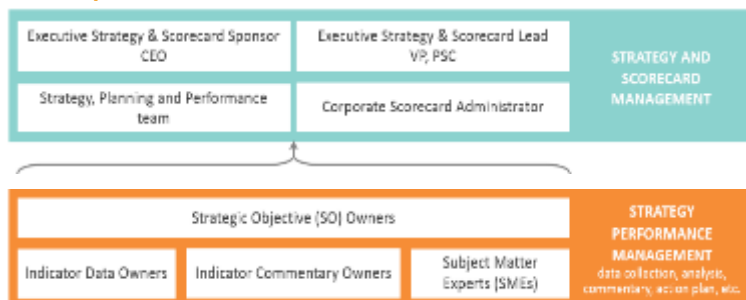
2. Enrich Organizational Performance

- Establish organizational performance framework
- Provide a structured approach to strategy execution

Corporate Scorecard



Corporate Scorecard Governance Model



Annual Strategy Review



Welcome to CCO's Corporate Scorecard!

Our Corporate Scorecard enables us to measure progress towards achieving our Corporate Strategy and overall health of the organization.

Corporate Strategy Performance



Focus Area I

▲ Advance person-centered care



Focus Area II

▲ Promote and support action on chronic disease prevention



Focus Area III

▲ Drive integrated care



Focus Area IV

● Maximize the value of care delivered in our health systems



Focus Area V

● Accelerate health system improvements and innovation

Vision

Working together to create the best health systems in the world.

Mission

Together, we will improve the performance of our health systems by driving quality, accountability, innovation and the value.



Our future health built with care

Mission

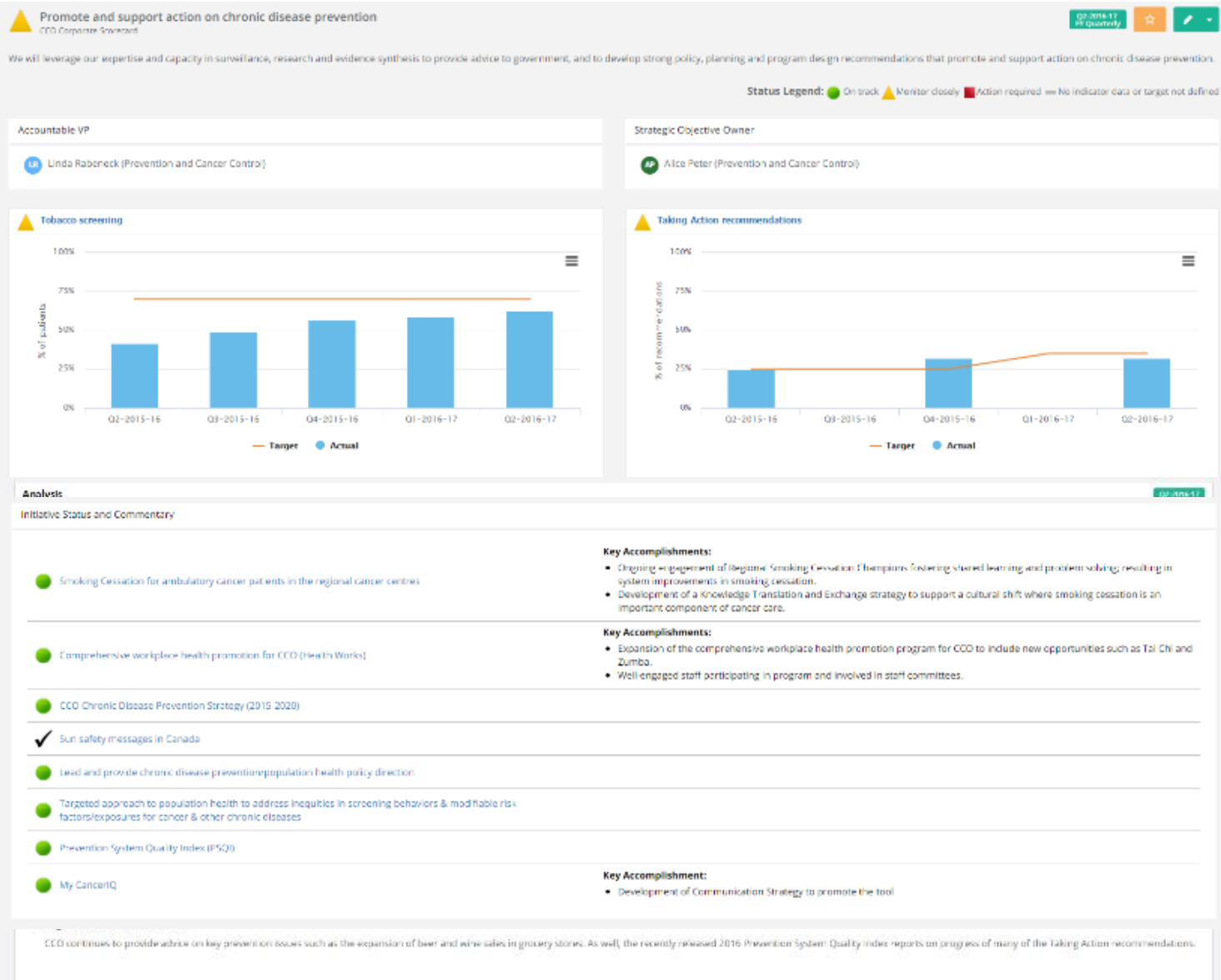
Together, we will improve the performance of our health systems by driving quality, accountability, innovation and value.

Vision

Working together to create the best health systems in the world.



Status Legend: ● On track ▲ Monitor closely ■ Action required ■ No indicator data or targets not defined



3. Strengthen Accountability

- Enable a holistic view of organizational performance
- Strengthen alignment between Corporate and System Plan Performance Reporting
- Establish direction and drive action

Quarterly Strategy Review Meetings



Quality data

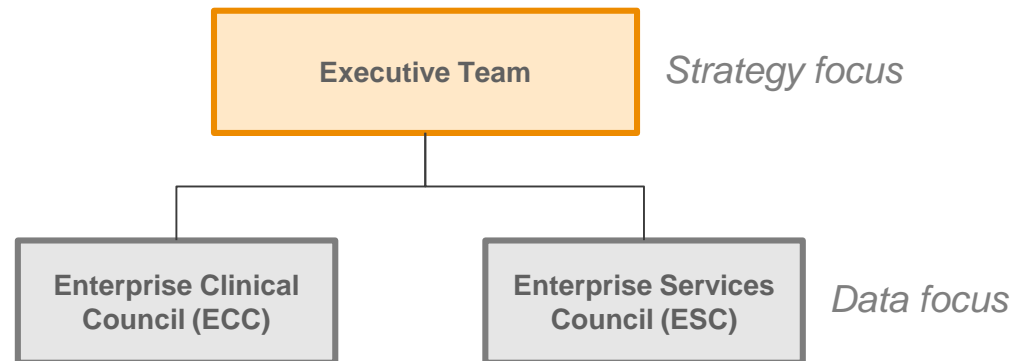


Insightful discussion



Open and transparent environment

Shared Executive Accountability




ClearPoint



CCO Corporate Scorecard

Enterprise Clinical Council (ECC): Performance Summary for period ending Q3 16/17

The Corporate Scorecard is a quarterly snapshot of CCO's progress towards achieving its Corporate Strategy and overall organizational health. Below is an extract of the Corporate Scorecard focusing on CCO's strategic focus areas and key clinical programs relevant for the ECC performance review.



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Overall Strategic Objective Status Legend: ● On Track ▲ Monitor Closely ■ Action Required ■ No indicator or target not defined

▲ Advance person-centered care

Indicators	Target	Q2 16/17	Q3 16/17
Advancing PCC through the implementation of the system plans	N/A	Monitor closely ▲	N/A - semi annual ■

Analysis:
'Advancing PCC through the implementation of system plans' indicator is measured on a semi-annual basis.

Key initiatives summary:
All initiatives are on track.

Action Plan:
No actions at this time

▲ Involve Ontarians and partner with patients and families

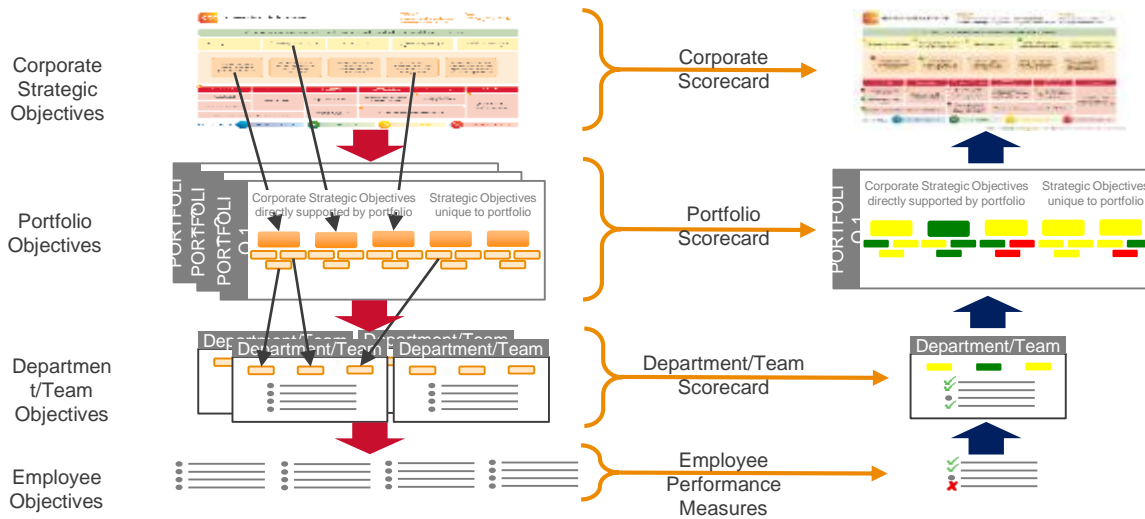
Indicators	Target	Q2 16/17	Q3 16/17
Patient and family advisor experience	80%	60% ■	76% ▲

Analysis:
Survey results showed 76% of PFAs felt they were involved in decision making compared to 60% in the previous quarter (Q2 FY 2016-2017). The quarterly survey includes responses from PFAs who are engaged in on-going events that participated in Cancer, ORN and Prevention and Cancer Control

4. Promote Organizational Alignment

- Broaden leadership engagement
- Promote cross-portfolio collaboration
- Increase employee understanding of how their work contributes to CCO's success

Strategic Alignment Framework



Portfolio Quarterly Business Reviews

Performance

Ensure we are on track to achieve priorities and ensure CCO's success



Perspective

Ensure we have an understanding of our internal and external environment to enable us to work better together



People

Ensure we build high performing teams and create a culture that inspires people to do their best work



Planning

Ensure we understand priorities for the upcoming year and continue to look forward.



Scorecards ▾ Maps ▾ Strategic Ob...

Manage Scorecards

CCO Corporate Scorecard

- Analytics & Informatics (A&I)
- Clinical Programs & Quality Initiatives (CPQI)
- Finance, Facilities & Strategic Sourcing (FFSS)
- Legal & Privacy Office (LPO)
- Ontario Renal Network (ORN)
- People, Strategy and Communications (PSC)

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People, Strategy and Communications





CCO Corporate Strategy

Vision

Working together to create the best health systems in the world.

Mission

Together, we will improve the performance of our health systems by driving quality, accountability, innovation and value.

Two strategic directions

1

Continue to drive improvement in the cancer and kidney care systems and in access to care

2

Encourage and support broader improvement of Ontario's health systems.

&

Five areas of focus



1
Person-Centred Care



2
Prevention of Chronic Disease



3
Integrated Care



4
Value for Money



5
Knowledge Sharing & Support

✓

Influence the work that we do...

Ontario Cancer Plan

Ontario Renal Plan

Access to Care

Quality Management Partnership

Ontario Palliative Care Network

Other opportunities

✓

And how we work together...

Cancer Care Ontario

Prevention & Cancer Control
Regional Cancer Programs
Clinical Programs & Quality Initiatives

14

Regional Cancer Centres

Ontario Renal Network

Regional Director
Regional Medical Leads
Regional Renal Programs
Provincial Office

26

Regional CKD Programs

Analytics & Informatics

Finance, Facilities & Strategic Sourcing

Technology Services

Legal & Privacy

People, Strategy & Communications

✓

To create programs, plans & projects...



that drive performance improvements in the systems and change the way providers work

To benefit the people of Ontario



Ontario
Cancer Care Ontario



03 Looking Ahead

Looking Ahead



Enhance indicators



Expand the use of ClearPoint



Broader staff engagement

Thank You



Questions?